

211 is free and confidential, available 24 hours a day, 7 days a week

211 offers...

- Assistance in more than 150 languages
- Trained specialists to help you find:
 - ★ health services
 - ★ disaster response
 - ★ food and shelter
 - ★ housing resources
 - ★ child care
 - ★ income support
 - ★ mortgage assistance
 - ★ renters rights
 - ★ mental health services
 - ★ elder care
 - ★ care for people with disabilities
 - ★ volunteer organizations
 - ★ much, much more



Senator Marty Block

CAPITOL OFFICE
State Capitol, Room 4090
Sacramento, CA 95814
TEL 916.651.4039

DISTRICT OFFICE
701 B Street, Suite 1840
San Diego, CA 92101
TEL 619.645.3133

www.senate.ca.gov/block

211 ... How can I help you?



What is 211?

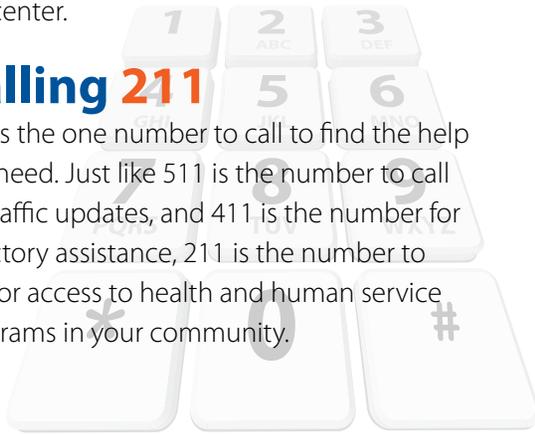
211 is an information and referral line that connects you to health and human service programs in your community. The Federal Communications Commission authorized the use of 211 for information and referral services nationwide, with each state implementing its own program.

The California Public Utilities Commission oversees California's 211 program. The services are provided through local organizations approved by the CPUC. Information and referral centers apply to the CPUC for rights to use the special three-digit dialing code.

211 is available to 90% of California's population. If you can't access 211 from your area, go to www.211.org to find the nearest call center.

Calling 211

211 is the one number to call to find the help you need. Just like 511 is the number to call for traffic updates, and 411 is the number for directory assistance, 211 is the number to call for access to health and human service programs in your community.



Before 211, it could take up to eight calls to find the right resource, not to mention the time spent on hold or being transferred multiple times. 211 is an easy-to-remember number that connects you to the services you need.

211 is free and confidential, and available 24 hours a day, 7 days a week. There are professionally-trained information and referral providers who can offer you help in more than 150 languages. 211 specialists can direct you to programs in your community that provide child care, elder care, housing assistance, unemployment services, food and shelter, mental health programs, drug and alcohol treatment, volunteer opportunities and much more.

211 also plays a critical role during times of disaster by reducing the number of calls going to 911. 211 handles those calls by providing people with important information on evacuation routes, shelter, family reunification, medical assistance, school closures and public health information.

In fact, 211 played a crucial role during the 2007 Southern California wildfires by providing rescue workers and public officials with up-to-the-minute information on changing conditions and evacuation routes based on feedback from callers.

211	community services
311	government services
411	directory assistance
511	traffic and transit
611	AT&T repair service
711	for hearing impaired
811	underground utility lines
911	emergency services

Remember 211 the next time you need to call for help. Whether you are looking for unemployment resources or searching for low-cost health insurance, 211 is there to help.

No longer will you have to spend long hours searching through government resources or non-profits until you find the right number to call; 211 will do the work for you. Just one call to 211 will connect you to the help you need.

California 
2-1-1TM
 Get Connected. Get Answers.

